

Supply Chain & Vendor Management Solutions

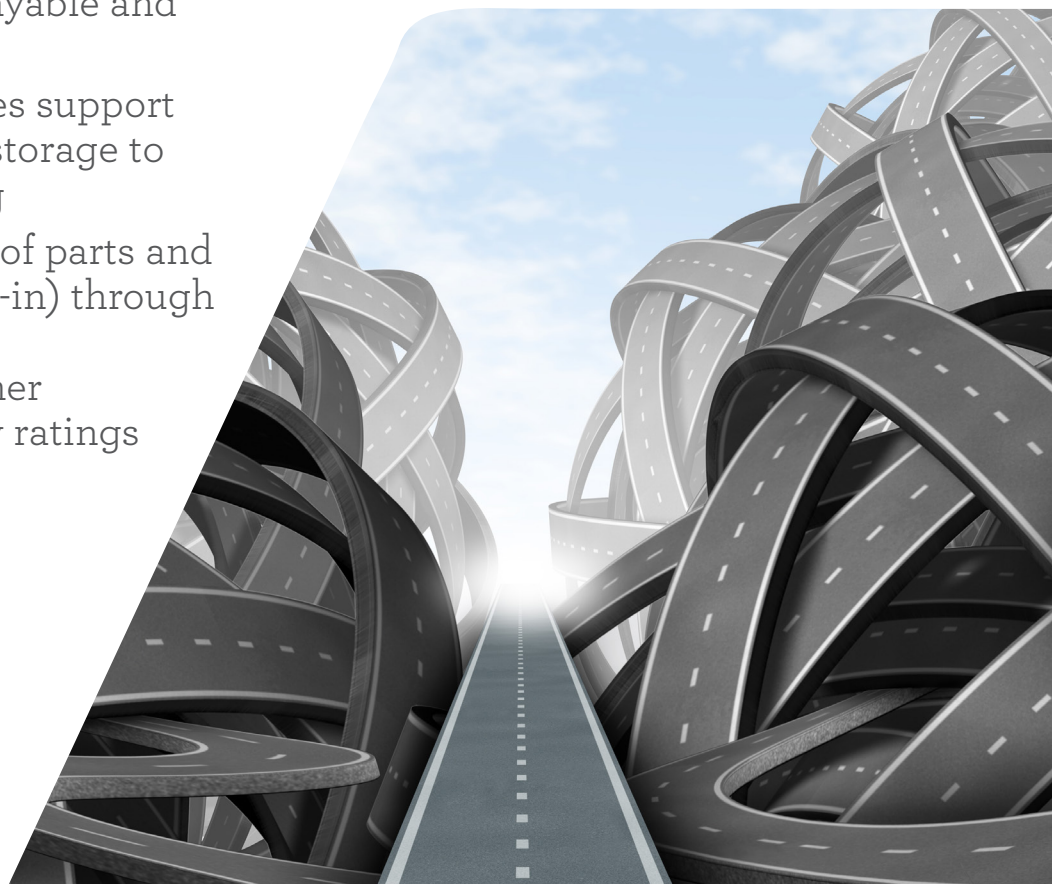
Many automotive manufacturers, distributors and dealerships experience supply chain inefficiencies caused by working with multiple suppliers and the associated after-sales activity.

These supply chain challenges require solutions that:

- » Optimise inbound and outbound deliveries
- » Control, manage and minimise premium freight expenditure
- » Manage multiple supplier invoices, including the management of all discrepancies and overcharges through a centralised accounts payable and auditing solution
- » Plan parts and after-sales support activity efficiently, from storage to deployment and tracking
- » Manage the movement of parts and vehicles (including trade-in) through online portals
- » Deliver superior customer experience and advocacy ratings

As an independent supply chain partner, Infoactiv can integrate with your existing suppliers to maximise efficiencies in your business.

Infoactiv creates value for customers through intelligent design and effective management. Identifying opportunities and increasing efficiency is core to how we exceed customer expectations.



OUR EXPERIENCE

OUR SOLUTION

- » Redesign and management of leaner Reverse Logistics processes that deliver direct cost savings and service improvements
- » Portal-based procurement capability providing total supply chain visibility, purchasing controls and cost management
- » Warehousing, inventory and service parts asset tracking and management to improve customer satisfaction
- » Supplier invoice validation, accounts payable and audit services
- » Ensuring compliance with product stewardship standards and regulations
- » Specialist team at Infoactiv managing this function for you



CUSTOMER CASE STUDY

MAJOR AUTOMOTIVE CUSTOMER SAVES OVER \$4 MILLION IN LOGISTICS COSTS

Our major automotive customer had issues related to cost control by handling their requisition and approval processes for all non-standard freight through a manual system that was highly inefficient. The need to cut costs, track expenditure by cost centre and improve efficiencies became a priority, with corrective actions required across the supplier base. Limited supply chain knowledge and expertise across the internal team also created challenges.

The company needed the ability to reduce, accurately measure and report its pipeline costs and control purchasing activity.

SERVICES PROVIDED TO CUSTOMER

- » A centralised reporting, analysis and data management online portal system was designed to replace outdated procedures. This new portal provided accurate online pricing, approval management, data capture and overall process visibility
- » The online portal automates their freight requisition, quotation, approval process and order fulfilment process through to supplier operation delivery and billing
- » Supplier Invoice Management and Accounts Payable support service for all standard ocean freight, standard air freight, non-standard air freight and domestic shipments across multiple vendors
- » Analysis and ongoing monthly and quarterly business reviews to drive improvements

KEY OUTCOMES FOR THE CUSTOMER

- » Over \$4M in direct cost savings managed by Infoactiv Validation Team through supplier invoice discrepancies that would otherwise be approved for payment
- » Closed loop audit compliance procedures and systems in place
- » Process gains and automation through the online portal for all order requisition, supplier procurement and order transmission, tracking and end-to-end visibility
- » Benchmarking, enhanced reporting and analysis
- » Process improvement benefits
- » Experienced independent team with solid track record to assist customers with accounts payable function and procurement

Call Infoactiv today to unlock the savings

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